

RAVENSCOTE JUNIOR SCHOOL

LOW-LEVEL CONCERN POLICY

2025 - 2027



Date of Approval		Date of Review	
September 2025		September 2027	
Signed	Amy Wells Headteacher	Signed	Emily Gibson Chair of Governors



RAVENSCLOTE JUNIOR SCHOOL

LOW-LEVEL CONCERN POLICY

Introduction

At Ravensclote Junior School, we take safeguarding very seriously. This includes ensuring that adults who work with children do so in a way that is in accordance with the ethos and policies set out by the school, including the Staff Code of Conduct. This policy sets out the detail and processes for staff regarding low-level concerns they may have.

It may be possible that a member of staff acts in a way that does not cause risk to children, but is however inappropriate. A member of staff who has a concern about another member of staff should inform the Headteacher about their concern using a Low-Level Record of Concern Form. If the Headteacher cannot be contacted, the Chair of Governors should be contacted instead.

Keeping Children Safe in Education September 2025

The following is taken from Keeping Children Safe in Education 2025:

428. As part of their whole school approach to safeguarding, schools and colleges should ensure that they promote an open and transparent culture in which all concerns about all adults working in or on behalf of the school or college (including supply teachers, volunteers and contractors) are dealt with promptly and appropriately.

429. Creating a culture in which all concerns about adults are shared responsibly and with the right person, recorded and dealt with appropriately, is critical. If implemented correctly, this should:

- enable schools and colleges to identify inappropriate, problematic or concerning behaviour early*
- minimise the risk of abuse, and*
- ensure that adults working in or on behalf of the school or college are clear about professional boundaries and act within these boundaries, and in accordance with the ethos and values of the institution.*

What is a low-level concern?

430. The term 'low-level' concern does not mean that it is insignificant, A low-level concern is any concern – no matter how small, and even if no more than causing a sense of unease or a 'nagging doubt' - that an adult working in or on behalf of the school or college may have acted in a way that:

- is inconsistent with the staff code of conduct, including inappropriate conduct outside of work; and*
- does not meet the allegations threshold or is otherwise not considered serious enough to consider a referral to the LADO.*

Examples of such behaviour could include, but are not limited to:

- being over friendly with children;*
- having favourites;*
- taking photographs of children on their mobile phone, contrary to school policy;*
- engaging with a child on a one-to-one basis in a secluded area or behind a closed door; or,*
- humiliating children.*



431. Such behaviour can exist on a wide spectrum, from the inadvertent or thoughtless, or behaviour that may look to be inappropriate, but might not be in specific circumstances, through to that which is ultimately intended to enable abuse.

432. Low-level concerns may arise in several ways and from a number of sources. For example: suspicion; complaint; or disclosure made by a child, parent or other adult within or outside of the organisation; or as a result of vetting checks undertaken.

433. It is crucial that any such concerns, are shared responsibly and with the right person, and recorded and dealt with appropriately. Ensuring they are dealt with effectively should also protect those working in or on behalf of schools and colleges from potential false allegations or misunderstandings.

Clarity around Allegation vs Low-Level Concern vs Appropriate Conduct

Allegation

Behaviour which indicates that an adult who works with children has:

- behaved in a way that has harmed a child, or may have harmed a child;
- possibly committed a criminal offence against or related to a child;
- behaved towards a child or children in a way that indicates they may pose a risk of harm to children.

Low-Level Concern

Any concern – no matter how small, even if no more than a ‘nagging doubt’ – that an adult may have acted in a manner which:

- is not consistent with an organisation’s Code of Conduct, and/or
- relates to their conduct outside of work which, even if not linked to a particular act or omission, has caused a sense of unease about that adult’s suitability to work with children.

Appropriate Conduct

Behaviour which is entirely consistent with the organisation’s Code of Conduct, and the law.

Storing and use of Low-Level Concerns and follow-up information

Low-level concern forms and follow-up information will be stored securely within the school’s safeguarding systems, with access only by the **Headteacher or the Deputy Headteacher (in the Head’s absence) leadership team**. This will be stored **securely** and in accordance with the school’s GDPR and data protection policies and **comply with the Data Protection Act 2018 and the UK General Data Protection Regulation (UK GDPR)**.

The staff member(s) reporting the concern must keep the information confidential and not share the concern with others apart from the Headteacher **the Deputy Headteacher (in the Head’s absence)**.



Low-Level Concerns will not be referred to in references unless they have been formalised into more significant concerns resulting in disciplinary or misconduct procedures.

Whenever staff leave Ravenscote Junior School, any record of low-level concerns which are stored about them will be reviewed as to whether or not that information needs to be kept. Consideration will be given to:

- a. whether some or all of the information contained within any record may have any reasonably likely value in terms of any potential historic employment or abuse claim so as to justify keeping it, in line with normal safeguarding records practice; or
- b. if, on balance, any record is not considered to have any reasonably likely value, still less actionable concern, and ought to be deleted accordingly

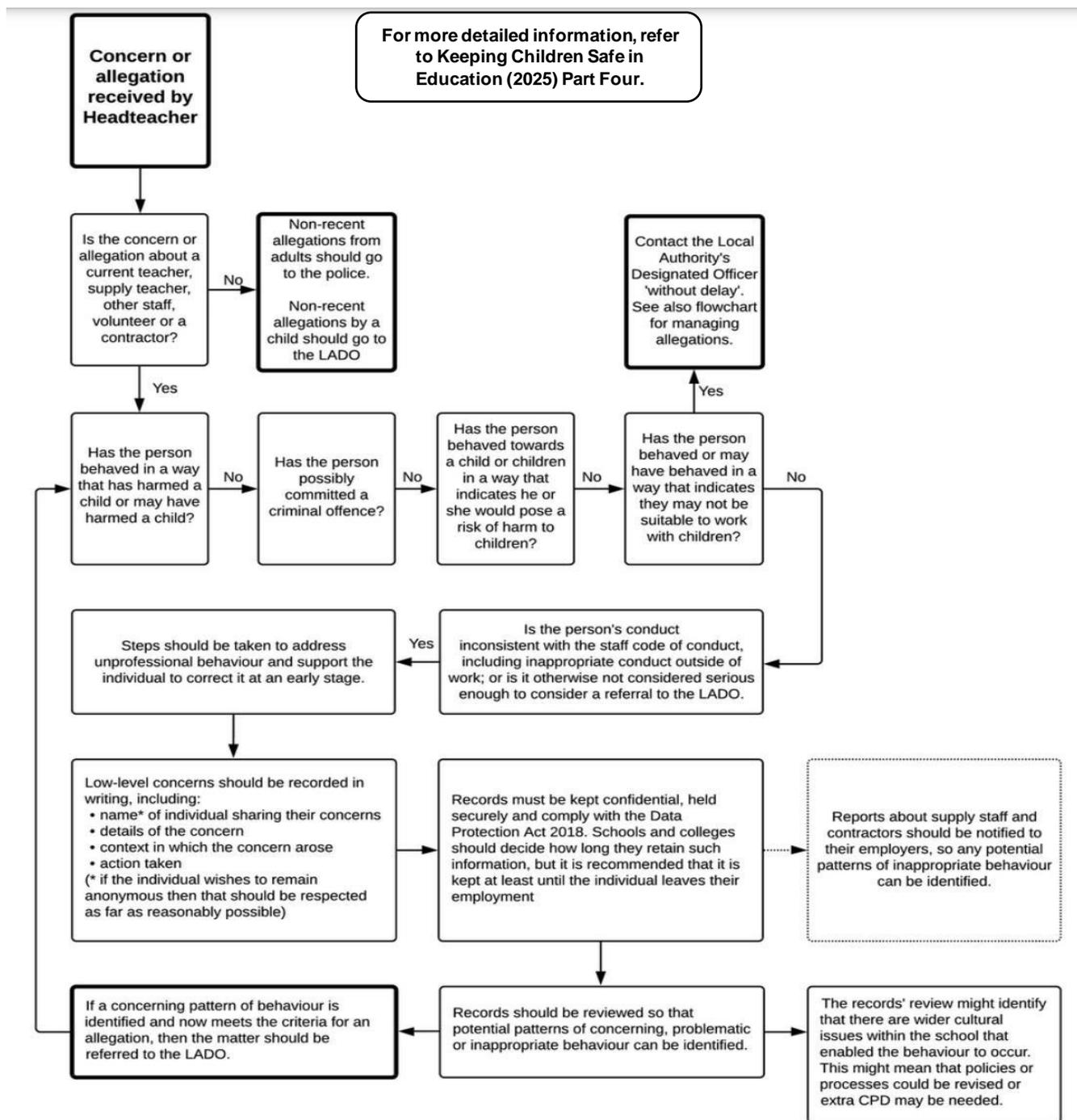
Key Reference Document

Read this document for further information about Low-Level Concerns, which is referenced in KCSIE 2025.

<https://www.farrer.co.uk/globalassets/clients-and-sectors/developing-and-implementing-a-low-level-concerns-policy.pdf> (farrer.co.uk)



Process to follow when a low-level concern is raised:



What is a low-level concern?

The term 'low-level' concern does not mean that it is insignificant, it means that the behaviour towards a child does not meet the threshold set out in KCSiE (2025) paragraph 359. A low-level concern is any concern – no matter how small, and even if no more than causing a sense of unease or a 'nagging doubt' - that an adult working in or on behalf of the school or college may have acted in a way that:

- is inconsistent with the staff code of conduct, including inappropriate conduct outside of work; and
- does not meet the allegations threshold or is otherwise not considered serious enough to consider a referral to the LADO.



Appendix - Low-Level Concern Form

This form will be available to staff via:

- The Office
- DSL and DDSs
- "Everyone" drive
- Appendix to this policy

Low-Level Record of Concern Regarding A Staff Member

Please use this form to share any concern – no matter how small, and even if no more than a 'nagging doubt' – that an adult may have acted in a manner which:

- is not consistent with Ravenscote Junior School's Code of Conduct, and/or;
- relates to their conduct outside of work which, even if not linked to a particular act or omission, has caused a sense of unease about that adult's suitability to work with children.

Where possible, please speak with the Headteacher (Mrs Amy Wells) as soon as possible. It is also helpful to document your concerns, which can be done using this form and then passed to the Headteacher. When completed, please pass this form to the headteacher. If the concern is about the Headteacher, please pass it onto the Chair of Governors (Emily Gibson) or email them at chairofgov@ravenscote.surrey.sch.uk

Remember, a low-level concern is different to an allegation. See the table below for a definition:

<p>Concern or allegation that may meet harm threshold</p> <p>Behaviour which indicates that an adult who works with children has:</p> <ul style="list-style-type: none">• behaved in a way that has harmed a child, or may have harmed a child; and/or• possibly committed a criminal offence against or related to a child; and/or• behaved towards a child or children in a way that indicates they may pose a risk of harm to children; and/or• behaved or may have behaved in a way that indicates they may not be suitable to work with children.
<p>Low-level concern</p> <p>Does not mean that it is insignificant. A low-level concern is any concern – no matter how small, and even if no more than causing a sense of unease or a 'nagging doubt' – that an adult working with children may have acted in a way that:</p> <ul style="list-style-type: none">• is inconsistent with an organisation's staff code of conduct, including inappropriate conduct outside of work; and• does not meet the harm threshold, or is otherwise not serious enough to merit a referral to the LADO.
<p>Appropriate conduct</p> <p>Behaviour which is entirely consistent with the organisation's staff code of conduct, and the law.</p>

Name of adult writing this concern:

Name of adult whom this concern is about:

Date written:

Signature:

Please write your concerns below (continue overleaf). You should provide a concise record – including brief context in which the low-level concern arose, and details which are chronological, and as precise and accurate as possible – of any such concern and relevant incident(s) (and please use a separate sheet if necessary). Consider any contextual information that may be appropriate to know.

Action taken by headteacher or Chair of Governors:

Leave blank for completion by headteacher/Chair of Governors

